



For further information about your Ticket for Students and Young People or the range of Network One Travel Tickets, contact any of these Travelcentres:

Gateshead	Nexus TravelShop, Interchange
Gateshead	Go North East, MetroCentre Bus Station
Newcastle	MetroShop, Central Station
Newcastle	Nexus TravelShop, Haymarket Metro
North Shields	Nexus TravelShop, Metro Station
South Shields	Nexus TravelShop, 34-36 Fowler Street
Sunderland	Nexus TravelShop, Park Lane Interchange
Sunderland	Railway Station
Washington	Go North East, Bus Station

STUDENTS AND YOUNG PEOPLE

TICKET REPLACEMENT SCHEME

FOR ONLY
£5.00
(PLUS POSTAGE)
YOU CAN PROTECT
YOUR CARD FOR A
WHOLE TERM



*Travel throughout Tyne and Wear on most buses, the Metro, Sunderland to Blaydon rail line and the Shields Ferry.



traveline
public transport info
0871 200 22 33
www.traveline.info

The information contained in this guide is correct at time of going to print (September 2015), but may be subject to change at any time and without notice. Please also refer to the Fares, Terms and Conditions leaflet. Published by Network One Travel

Opening times:

Open daily 7am - 9pm, except
Christmas Day and New Year's Day.
Reduced hours service on Boxing Day.

Tickets, Network Ticketing Ltd,
Stagecoach Depot, Shields Road,
Walkergate, Newcastle upon Tyne
NE6 2BZ. Tel: 0191 276 3706

OFFERING YOU PEACE OF MIND FOR
LOST OR STOLEN TRAVEL CARDS

WWW.NETWORKONETICKETS.CO.UK



HOW TO APPLY

The application form below must be fully completed and the whole leaflet be received at Network One within seven working days of the purchase of your Termly Ticket for Students and Young People.

With this leaflet you must send:

1. A photocopy of your Network One Termly Ticket for Students and Young People and the accompanying photocard.
2. A cheque/postal order for £5.00, payable to 'Network Ticketing Ltd'.
3. A copy of your receipt of purchase.
4. A stamped addressed envelope.

This can be done by post, send to:

Network One Travel Tickets, Network Ticketing Ltd,
Student Ticket Replacement Insurance Applications,
PO Box 299, Newcastle upon Tyne NE6 2WP



This leaflet will be returned to you along with confirmation of acceptance to the scheme.

Ticket for Students and Young People Replacement Scheme application form.

TO BE COMPLETED IN FULL

Date of purchase of Ticket:

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Photocard number:

(6 digit number on your photocard)

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Ticket number:

(reverse of ticket)

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Mr/Mrs/Ms/Miss (delete as appropriate)

Name:

Address:

Postcode:

Daytime telephone number:

I have read and accepted the conditions of replacement and enclose a photocopy of my Ticket for Students and Young People, payment of £5.00 and a stamped addressed envelope.

Signature:

For office use only:

Application received:

Method of payment:

Expiry date:

Confirmation sent/collected:

New photocard no:

New Ticket no:

MAKING A CLAIM

Important!

Please keep this section safe as it must be produced in the event of any claim.

For office use only:

Photocard number:

Ticket number:

Expiry date of ticket:

Signature:

On behalf of Network One, or by its authorised agent.

Only valid if bearing the agent's stamp:

Conditions of replacement

A Termly Ticket for Students and Young People can be replaced if lost or stolen if covered by the replacement scheme for £5.00 (plus postage) per term in accordance with the conditions below:

1. Any loss or theft being reported to the police within 48 hours and an incident number obtained.
2. The claim being submitted on the appropriate claim form together with this slip and a current passport style photograph.
3. The original ticket being returned if subsequently found.
4. Production of a current student ID card.
5. Only one replacement per term will be issued under the replacement scheme.
6. The replacement scheme does not cover the replacement of a photocard.
7. Travel costs will not be reimbursed during the processing of any claim.

All claims under this scheme must be made in person at:

Network One Travel Tickets, Network Ticketing Ltd,
Stagecoach Depot, Shields Road, Walkergate
Newcastle upon Tyne NE6 2BZ

For further information please contact:

Network One on 0191 276 3706

Network One office hours are:

10.00am to 4.00pm Monday to Friday